



## January Newsletter

Welcome to a Sparkling New Year with Visibly Clear Services!

Happy New Year! As we bid farewell to 2023 and usher in a brand new chapter, we are thrilled to share the first edition of the Visibly Clear Services newsletter for January 2024.

In this edition, we'll recap some of the highlights from the past year, celebrate our collective achievements, and provide insights into the exciting ventures we have planned for the coming months. Join us on this journey as we continue to uphold our commitment to excellence in office and commercial cleaning. Thank you for being a part of the Visibly Clear Services family. Here's to a year filled with cleanliness, efficiency, and success!

Visibly Clear Services is committed to illuminating the path to a cleaner, brighter future. Our unwavering dedication to excellence in office and commercial cleaning remains the guiding force propelling us forward. With the dawn of this new year, we are excited to embark on endeavours that will not only enhance the cleanliness of your spaces but also contribute to the overall vibrancy and positivity of your environments. Join us in embracing the journey ahead as we continue to set higher standards for cleanliness, efficiency, and a future illuminated with brilliance.

## 2023 Overview

As we reflect on the extraordinary journey that was 2023, our business stands proudly amid significant growth and success. A testament to our dedication, we successfully secured numerous new business contracts throughout the year, marking a milestone with our very first school contract. Beyond this, we initiated the implementation of new learning systems, fostering continual improvement within our organization. Our workforce also experienced substantial expansion, now comprising 35 dedicated members.

The whirlwind of achievements propelling us through the past year has set the stage for an equally exciting 2024.

Adding to the excitement, we recently completed a successful relocation just before the Christmas holidays. On our inaugural day of operation in our new premises, we had the pleasure of hosting the delightful ladies from Reservoir Cafe in our showroom. We are thrilled about the prospect of extending a warm welcome to all of you at our new location situated at 8 Whittle Close, Daventry, NN11 8RQ.

In our ongoing commitment to transparency and client satisfaction, we're delighted to have provided you with an overview in Decembers edition of the dedicated staff responsible for maintaining the cleanliness of your businesses and homes.

The coming year holds the promise of further achievements and collaborations.

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# Stockists

Visibly Clear Services Daventry's sole supplier for Washroom and Hygiene solutions.



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## Welcome



As we welcome the new year, it brings us immense joy to introduce Darran, the latest addition to the Visibly Clear Team. Stepping into the role of Supervisor, Darran will play a vital role in overseeing client relationships, managing staff, conducting client audits, and leading training initiatives, among other responsibilities. Recognised for his friendly and approachable demeanour, Darran brings a wealth of enthusiasm, self-motivation, and extensive supervisory experience, making him a valuable asset to the Visibly Clear team.

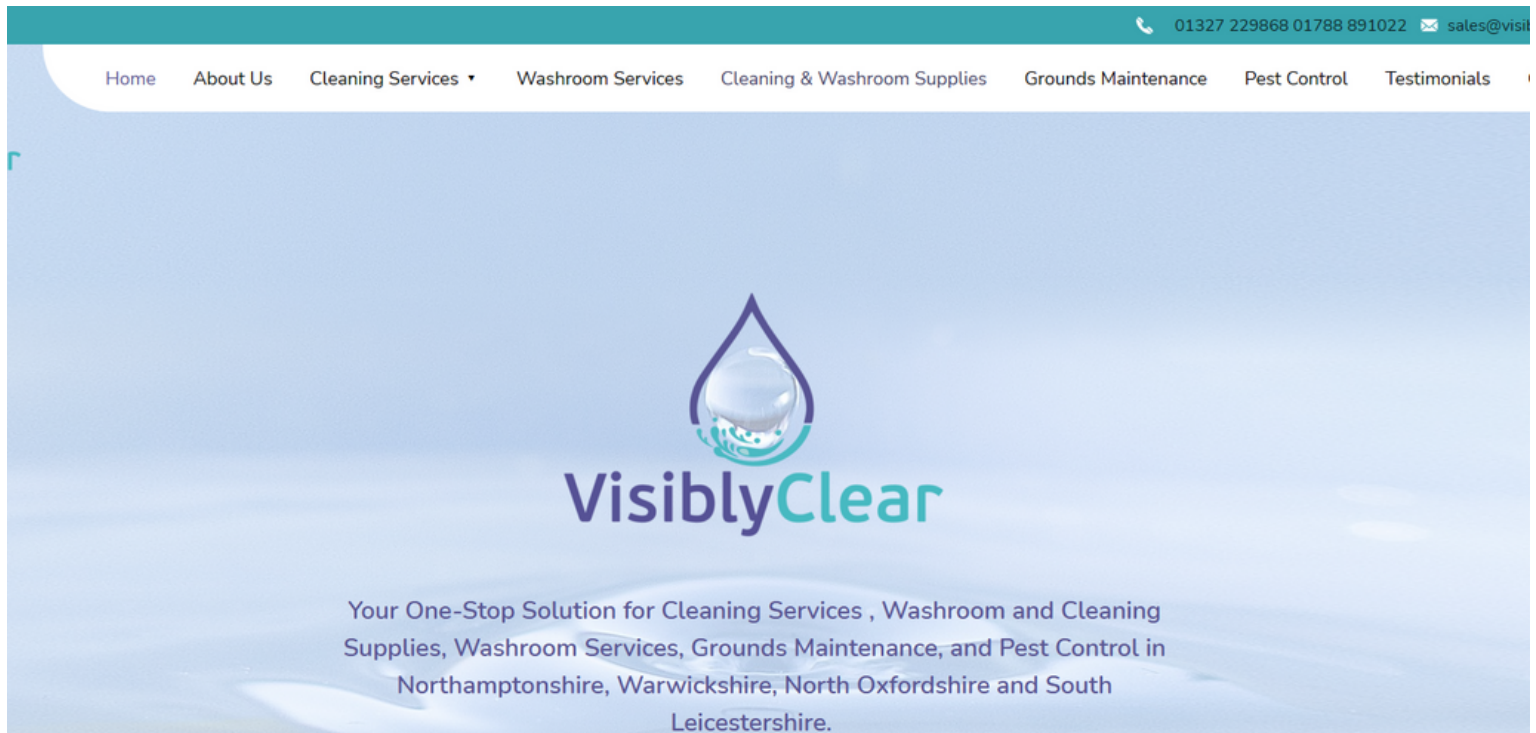
Beyond his professional attributes, Darran is a highly esteemed member of our local community, displaying a profound passion for football, fishing, and his family. We warmly invite all of you to join us in extending a heartfelt welcome to Darran as he embarks on this exciting journey with us.

## New Website

Exciting news! Have you had the chance to explore it? Our brand-new website has officially launched, and we're thrilled to share it with you. Dive in to discover a refreshed look, user-friendly features, and a wealth of information about our services.

Your seamless experience begins here!

[www.visiblyclearservices.co.uk](http://www.visiblyclearservices.co.uk)



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## How to choose a contract cleaning company

Things to consider before signing a cleaning contract...

- What's the scope of services covered in the cleaning contract, and are they aligned with the specific needs and expectations of your premises?
- Are there any restrictions or limitations on the scope of cleaning services provided?
- What is the duration of the cleaning contract, and are there any renewal or termination clauses?
- How frequently will the cleaning services be provided (daily, weekly, monthly)?
- What is the total cost of the cleaning contract, and are there any additional fees or hidden charges?
- Are there specific hours during which cleaning will take place, and how flexible is the schedule?
- What cleaning products and equipment will be used, and are they environmentally friendly or compliant with any specific standards?
- Is there a protocol for handling special cleaning requirements or emergencies?
- What is the procedure for reporting issues or concerns related to the cleaning services?
- Are there insurance and liability provisions in the contract, and what are the responsibilities of each party in case of damages or accidents?
- How does the invoicing and payment process work, and are there penalties for late payments?
- Are there any confidentiality or privacy considerations related to the cleaning services?
- What is the protocol for background checks and training for cleaning staff?
- How will communication be facilitated between the cleaning service provider and the client?
- Are there any performance metrics or quality assurance measures in place to ensure the effectiveness of the cleaning services?

If a cleaning company can provide satisfactory answers to each of these questions, you've likely made a wise choice.

**I'm delighted to affirm that here at Visibly Clear Services, we can confidently address every single one of these questions. This assurance has been a key factor in businesses choosing to contract our commercial cleaning services.**

Furthermore, the demand for our services extends to domestic properties, as evidenced by our full diaries and a growing waiting list for new properties!

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## Again We Thank You!



The Winter and Autumn campaigns for this year have come to a close, and we attribute their success entirely to your generosity and contributions. A remarkable donation from the Nene Group, consisting of 490 beautifully wrapped selection boxes, was received and subsequently gifted to a local school. Your kindness is sincerely appreciated once again. The community is genuinely grateful, and it is heartening to acknowledge that, collectively, we have made a substantial and positive impact.



## 2024 Goals!!

As we eagerly step into 2024, Visibly Clear Services is poised with enthusiasm, anticipating the arrival of new clients, nurturing continued partnerships, and steering the business towards unprecedented growth. With a vision that knows no bounds, our ambition is set sky-high as we strive to ascend to the summit of excellence, aiming to establish ourselves as the premier contract cleaning company in the area. Embracing the challenges ahead, we are committed to delivering impeccable services, fostering collaborative relationships, and innovating to meet the evolving needs of our clients. The journey ahead is filled with excitement and determination, and we look forward to surpassing expectations, solidifying our position as a leader in the industry.

